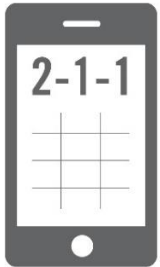




PA 2-1-1 Southeast found me the help I needed to stay self-sufficient.
- Recent 2-1-1 caller



CONTACT VOLUME



118
PHONE

Last month: 158
Last year: 61



5
CHAT

Last month: 5
Last year: 1



13
TEXT

Last month: 12
Last year: 1

NEEDS



8

TAX

ORGANIZATION
and SERVICES



44

HOUSING



53

UTILITY
ASSISTANCE



8

MATERIAL
GOODS

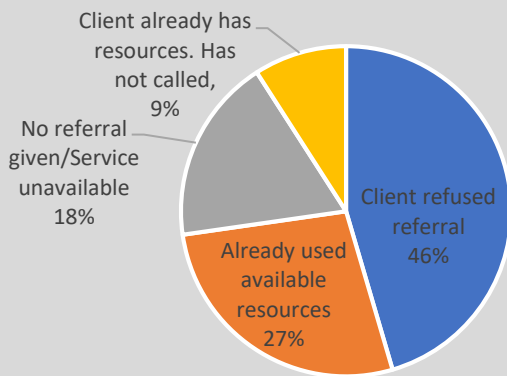


1

FOOD

If services don't exist to meet a contacts need or if they are deemed ineligible, 2-1-1 records that as an unmet need. In these cases, 2-1-1 resource navigators explore other services that may be of assistance.

REASON NEED UNMET



TOP NEEDS

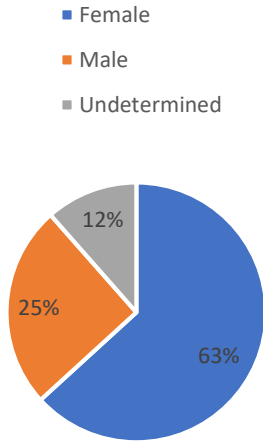
Electric Service Payment Assistance	47
Rent Payment Assistance	14
Homeless Shelter	9
Cell Phones	7
Street Outreach Programs	7
Total Needs	177

TOP UNMET NEEDS

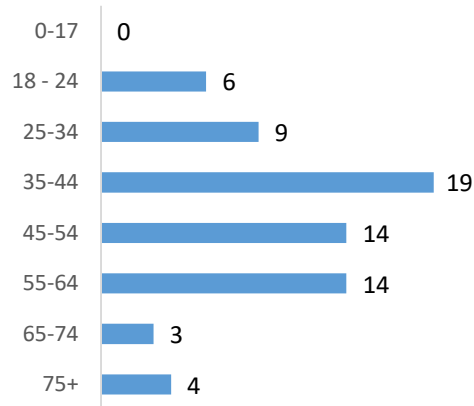
Extreme Weather Shelters	3
Electric Service Payment Assistance	2
AARP Tax Aide Programs	2
Water Service Payment Assistance	1
VITA Program Sites	1
Total Needs Unmet	11

DEMOGRAPHICS

GENDER



AGE



TOP ZIP CODES

19020	26	19.12%
18951	18	13.24%
19047	13	9.56%
19007	11	8.09%
18974	11	8.09%
18901	7	5.15%
19056	6	4.41%
19067	6	4.41%
19057	5	3.68%
19053	5	3.68%

TOP REFERRALS

Bucks County Opportunity Council - Utility Emergency and Preventive Services (Central Bucks)	24
Bucks County Opportunity Council - Utility, Emergency and Preventive Services (Lower Bucks)	19
LIHEAP (Energy Assistance, Utility Help) - Bucks	14
Salvation Army - Center Programs - Lower Bucks	8
Tax Site Locator	6
Bucks County Housing Link	6
Family Service Association of Bucks County - Emergency Homeless Shelter	6
Emergency Shelter Allowance (ESA) - Bucks	5
Office of Supportive Housing - AppleTree Center - Intake/Assessment for Women and Families	3
Community Action Agency of Delaware County - Emergency Shelter at Wesley House Shelter	3
Advocates for the Homeless of Upper Bucks - Upper Bucks Code Blue Shelter	3
Bucks County Opportunity Council - Utility, Emergency and Preventive Services (Upper Bucks)	3
Bucks County Housing Authority - General Housing Information	3
PA Housing Search Website	2

2-1-1 Thanks Our Sponsors

