

Philadelphia County Q4

Month	Apr	May	Jun	Grand Total
Calls	553	733	815	2101

Top 25 Referrals	Count
Center in the Park - Neighborhood Energy Center	128
Office of Supportive Housing - AppleTree Center - Intake/Assessment for Women and Families	98
Catholic Social Services - Housing Search Assistance	92
2-1-1 SE PA Important Information - Philly Food Finder	91
PA Housing Search Website	74
Liberty Resources - Housing	72
United Communities Southeast Philadelphia - Benefits Access Center	70
Office of Supportive Housing - Emergency Assistance and Response Unit (EARU)	60
24-Hour Homeless Outreach Hotline	55
Philadelphia Housing Authority - General Housing Information	51
Philly311	50
Pennsylvania Link to Aging and Disability Resources Philadelphia County - CENTRAL INTAKE	48
Philadelphia Workforce Development Corporation - Job Seekers Services	39
Catholic Social Services - Utility Service Payment Assistance	35
Fairmount Behavioral Health System - Chemical Dependency Treatment	34
Crisis Hotline - Philadelphia	34
Center in the Park - Housing Counselor	34
Community Legal Services - Energy Project	33
Pennsylvania Summer Food Service Program	32
Benefits Data Trust - BenePhilly	31
Project HOME - Housing	30
Pro-Act - Substance Abuse and Health Services - Philadelphia	29
2-1-1 SE PA Important Information - WhyHunger	29
SmokeFree Philly - Cessation at CVS	28
Maternity Care Coalition - MOMobile (West Philadelphia)	27

Presenting Needs Over View		Count
Basic Needs		2180
Food		373
Housing/Shelter		1122
Material Goods		159
Transportation		25
Utilities		501
Consumer Services		89
Criminal Justice and Legal Services		97
Education		10
Environment and Public Safety		3
Health Care		61
Income Support and Employment		131
Individual and Family Life		108
Mental Health and Substance Use Disorder Services		301
Organizational/Community/International Services		323
Target Populations		273

Top 25 Presenting Needs		
Rent Payment Assistance		245
Food Pantries		203
Electric Service Payment Assistance		176
Utility Service Payment Assistance		154
Homeless Shelter		109
Housing Search and Information		101
211 Lead Agencies		97
Housing Expense Assistance		95
Gas Service Payment Assistance		94
Summer Food Service Programs		81
Housing Counseling		75
Emergency Shelter		67
Housing Authorities		53
Home Rental Listings		53
Research		46
Rental Deposit Assistance		46
Water Service Payment Assistance		46
Clothing		42
Diapers		38
Substance Use Disorder Treatment Programs		36
Emergency Shelter Clearinghouses		36
Housing/Shelter		36
Utility Service Complaints		35
Families		35
Benefits Assistance		31