

Delaware County Q4

Month	Apr	May	Jun	Grand Total
Calls	118	214	156	488

Top 25 Referrals	Count
Community Action Agency of Delaware County - Utility Assistance	88
Catholic Social Services - Delaware County	29
Salvation Army - Center Programs - Darby	28
Community Action Agency of Delaware County - Emergency Shelter	27
PA Housing Search Website	21
PECO Matching Energy Assistance Fund (MEAF)	20
Salvation Army - Chester Corps Community Center-Emergency Shelter	20
Community Action Agency of Delaware County - Rental Assistance	19
Blessed Virgin Mary Church and Parish - Food Pantry (Aid for Friends)	17
Delaware County Housing Authority - General Housing information	16
Community Action Agency of Delaware County - Temporary Shelter Program	14
Summer Food List 2017	12
Pennsylvania Link to Aging and Disability Resources Delaware County - CENTRAL INTAKE	10
CityTeam Ministries - Homeless Shelter	10
Bernardine Center - Emergency and Supplemental Food and Supplies	9
Community Action Agency of Delaware County - Supportive Services for Veteran Families (SSVF)	9
Liberty Resources - Housing	8
Community Action Agency of Delaware County - Helping Hand Program	8
Emergency Shelter Allowance (ESA) - Darby District	8
Crisis Hotline - Delaware County	8
CityTeam Ministries - Second Chance Program	7
Family and Community Service of Delaware County - Emergency Food Distribution	7
Delaware County Office of Services for the Aging - CENTRAL INTAKE	7
CityTeam Ministries - Family Services Ministry	7
Community Legal Services - Energy Project	6

Presenting Needs Over View		Count
Basic Needs		519
Food		73
Housing/Shelter		169
Material Goods		22
Transportation		5
Utilities		250
Consumer Services		10
Criminal Justice and Legal Services		18
Education		3
Environment and Public Safety		4
Health Care		14
Income Support and Employment		32
Individual and Family Life		19
Mental Health and Substance Use Disorder Services		39
Organizational/Community/International Services		41
Target Populations		64

Top 25 Presenting Needs		
Electric Service Payment Assistance		179
Food Pantries		47
Homeless Shelter		34
Rent Payment Assistance		34
Gas Service Payment Assistance		25
Utility Bill Payment Plans		20
Summer Food Service Programs		19
Home Rental Listings		19
Water Service Payment Assistance		17
Housing Authorities		16
Emergency Shelter		16
Housing Counseling		11
211 Lead Agencies		11
Crisis Intervention Hotlines/Helplines		10
Older Adults		8
Research		7
Diapers		7
Comprehensive Job Assistance Centers		7
Homeless People		6
Rental Deposit Assistance		6
Utility Service Complaints		6
Food Stamps/SNAP		5
Emergency Food		5
Clothing		4
Homeless Motel Vouchers		4