

SEPA January - March 2016

County	HM Day Calls	CCR Calls	Totals	% of Total Calls
BUCKS	205	73	278	5.62%
CHESTER	133	28	161	3.25%
DELAWARE	218	54	272	5.49%
MONTGOMERY	803	222	1025	20.71%
PHILADELPHIA	2142	267	2409	48.67%
Other	120	30	150	3.03%
Unknown	462	193	655	13.23%
Grand Total	4083	867	4950	

Call Times	Total
After Hours	867
Day Staff	4083
Grand Total	4950

CCR	Total
Weekdays	560
Weekends & Holidays	307
Grand Total	867

Basic Needs	Count
Food	398
Housing/Shelter	2027
Material Goods	245
Transportation	56
Utilities	401
Grand Total	3127

Level 1 Needs	Count
B - Basic Needs	3129
D - Consumer Services	663
F - Criminal Justice and Legal Services	187
H - Education	25
J - Environment and Public Health/Safety	11
L - Health care	148
N - Income Support and Employment	320
P - Individual and Family Life	182
R - Mental Health and Substance Use Disorder Services	243
T - Organizational/Community/International Services	469
Y - Target Populations	502
Left Blank	1738
Grand Total	7617

